



# 7 Notes Natural Health

HEAR, SEE, AND FEEL TRUE WELLNESS  
EST. 2015

## Dear 7 Notes Clients,

I hope this letter finds you doing well. I am writing to share with you an update to our policies at 7 Notes Natural Health. For the past 7 years, our policy regarding cancellations has been to require 24 hours of notice prior to canceling or rescheduling an appointment. Recently, we had found it necessary to further outline the terms of this policy and we ask your continued support in following and honoring this policy.

Our updated Cancellation Policy will go into effect on June 1, 2022. For your reference, I have included it below.

### 7 Notes Natural Health Cancellation Policy

24 hours notice is required to cancel or reschedule an appointment. If you are unable to provide 24 hours notice or do not show for your appointment we ask that you pay a cancellation fee. The fee is 50% of your scheduled appointment cost and will need to be paid prior to re-booking.

Additionally, we have made a few updates to assist with communication and processing payments for appointments booked online. Beginning June 1, 2022, we will require payment at the time of booking, for all sessions booked online. Sessions booked, in person, at the time of service may be prepaid or paid at the time of the next service. Additionally, We have updated our communication settings to include a 48 hour appointment reminder by email.

We hope that these updates will be received well and enhance the experience at 7 Notes Natural Health as we help you to hear, see, and feel true wellness. We thank you for your support and understanding. As always, I am grateful to be your massage therapist, sound therapist, and natural health consultant.

Sincerely,

**Rob Meyer-Kukan**  
7 Notes Natural Health